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32127 7590 03/31/2006
 VERIZON CORPORATE SERVICES GROUP INC.
 C/O CHRISTIAN R. ANDERSEN
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Christian R. Andersen (Depositor's Name)
 (Signature)
 June 28, 2006 (Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/845,486	04/30/2001	Joshua Bots	00-4064	2345

TITLE OF INVENTION: SYSTEMS AND METHODS FOR PROVIDING AUDIO INFORMATION TO SERVICE AGENTS

APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$0	\$1400	06/30/2006
EXAMINER	ART UNIT	CLASS-SUBCLASS			
TBU, BENNY QUOC	2614	379-265020			

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.336).
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2. For printing on the patent front page, list
 (1) the names of up to 3 registered patent attorneys or agents OR, alternatively,
 (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.

1. Leonard C. Suchyta, Esq.
 2. Joel Wall, Esq.
 3. Rader, Fishman & Grauer PLLC

3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

(A) NAME OF ASSIGNEE

Verizon Corporate Services Group Inc.

(B) RESIDENCE: (CITY and STATE OR COUNTRY)

New York, NY

Please check the appropriate assignee category or categories (will not be printed on the patent): ☐ Individual ☐ Corporation or other private group entity ☐ Government

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☐ Publication Fee (No small entity discount permitted)
☒ Advance Order - # of Copies 5

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☐ a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27. ☐ b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

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Authorized Signature

Leonard C. Suchyta, Esq.

Date June 28, 2006

Typed or printed name

Leonard C. Suchyta, Esq.

Registration No. 25,707

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**Intellectual Property Law Group****Verizon Corporate Services Group Inc**

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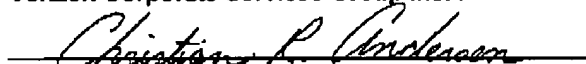
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1 page: Issue Fee Transmittal authorizing a Charge of \$1,400.00 for the Issue Fee to Account No. 07-2347.

Application Number: 09/845,486
First Inventor: Joshua BERS
Examiner: Benny Quoc TIEU
Art Unit: 2614
Confirmation No.: 2345
Assignee: Verizon Corporate Services Group Inc..


Christian Andersen

Date of Transmission: June 28, 2006

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